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Samsung odyssey g5 user manual

Manuals The details in this manual may vary based on the product model, and Samsung reserves the right to modify specs without prior notice for improved performance quality.The content of this manual can be subject to change at any time to enhance overall quality.Samsung retains exclusive copyright ownership over this document.Using or reproducing any part of this manual in whole or part is strictly prohibited without explicit authorization from Samsung.All trademarks, unless specifically belonging to Samsung, are property of their respective owners.In cases where an administration fee applies, you will be notified of the exact amount prior to a technician's visit.Safety Precautions 4Electricity and Safety Guidelines 4Installation Procedures 5Operating Instructions 6Cleaning Methods 8Proper Posture for Using the Product 8Product Installation 9Attaching the Stand 9Precautions When Moving the Product 12Checking Surrounding Space 13Adjusting Product Tilt and Height 13Rotating the Product 15Anti-theft Lock Feature 16Bracket Wall Attachment 17Control Panel Functions 18Game Setting Key Function 192Game Mode Settings 27Picture Settings 32PIP (Supported model: S28AG70*) 35PIP/PBP (Supported model: S49AG95*N) 36On-Screen Display Settings 38System Configuration 38Support Options 42Easy Setting Box Guide 43Restrictions and Troubleshooting for Installation 43System Requirements 43Driver Installation 43Important Notice Before Connecting the Product 20Ports and Connections 21PC Connection and Usage 22HDMI Cable Connection 22HDMI-DVI Cable Connection 22DP Cable Connection 22Headphone or Earphone Connection 22Product Connection as a USB HUB 23Power Connection 24Cable Management 25Optimum Resolution Settings 26HDR10 / HDR 400 / QUANTUM HDR 2000 Supported Graphic Cards 26 21 —The available features may vary based on the product model. The color and design of components may differ from what is displayed. Specifications are subject to change without notice for quality improvements. Refer to the actual product.S27AG50* / S32AG50* / S27AG52* / S32AG52* / S28AG70*SERVICEDCC 19VDC 19V —S27AG50*, S32AG50*, S27AG52*, S32AG52* model only. —S28AG70*, S49AG95*N model only. —S27AG50*, S32AG50*, S27AG52*, S32AG52* model only. —S28AG70*, S49AG95*N model only.For more detailed information, see Product Connection as a USB HUB, —S28AG70*, S49AG95*N model only. —S27AG50*, S32AG50*, S27AG52*, S32AG52*, S28AG70* model only. —S49AG95*N model only. 20 Important Notice Before Connecting the Product 1. Verify that both signal cable ports and the product's ports match in shape before connecting.2. Ensure all power cables are removed from both the product and external device to prevent damage due to a short circuit or over current.3. After connecting all signal cables, reconnect the power cables and external device.4. Once connected, ensure proper functioning of the product and devices. Before using the product, please read through its manual to understand its functions, precautions, and other essential information. This will ensure you use it properly. Note that specifications for our products may vary, so be sure to check your cable version's support specs for the best performance. Also, keep in mind that connecting parts might differ from one product to another, and provided ports can change depending on the model. On page 522, we recommend using the HDMI cable supplied with the product or an authorized cable if you need to connect via HDMI. Using a non-authorized cable could lead to degraded image quality. Additionally, the audio function won't work if your source device is connected through an HDMI-DVI cable. Page 623 mentions the importance of using a DP cable provided as an accessory, especially for resolutions and video performance. For sound activation with HDMI-HDMI or DP cables, it's recommended to use headphones or earphones. To connect USB devices quickly and improve read/write rates, place them in the appropriate port on your product. However, be aware that some issues related to OS, drive programs, or software should be addressed with the relevant suppliers. With various USB devices available, we cannot guarantee our products' compatibility with all of them. For external mass-storage HDDs needing an external power supply, ensure they're connected to a power source. Also, note that only certain USB devices are supported due to current limitations. The battery can be charged in power-saving mode but not when the product is powered off. Disconnection from the power socket also prevents charging your USB device. Keep in mind that using unauthorized cables for connections may void warranties and cause external device malfunctions. Some products might not follow USB standards, potentially causing problems with these devices. Refer to page 724 for more information on supported USB devices and compatibility issues. When turning on the product, press the JOG button at its bottom. Be aware of the input voltage switching automatically when you connect the power cable to a power outlet and the port on your device. Page 84 advises against ignoring these precautions or using the product improperly, as this may result in serious consequences or damage. CAUTION: FOLLOW INSTRUCTIONS CAREFULLY TO AVOID PERSONAL INJURY OR DAMAGE TO PROPERTY. RISK OF ELECTRIC SHOCK. DO NOT OPEN OR TOUCH INTERNAL PARTS. THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL. ** important safety information ** AC VOLTAGE. MARKED WITH THIS SYMBOL. THIS PRODUCT HAS A RATED AC VOLTAGE. DC VOLTAGE. MARKED WITH THIS SYMBOL. THIS PRODUCT HAS A RATED DC VOLTAGE. CLASS II PRODUCT: THIS SYMBOL INDICATES THAT A SAFETY CONNECTION TO ELECTRICAL EARTH (GROUND) IS NOT REQUIRED. IF NOT PRESENT ON A PRODUCT WITH A MAINS LEAD, THE PRODUCT MUST HAVE A RELIABLE CONNECTION TO PROTECTIVE EARTH (GROUND). **SAFETY GUIDELINES FOR USE** CONSULT INSTRUCTIONS FOR USE BEFORE FIRST USE. DO NOT USE: * DAMAGED POWER CORD OR PLUG * LOOSE POWER SOCKET * MULTIPLE PRODUCTS WITH A SINGLE POWER SOCKET * WET HANDS WHEN TOUCHING THE POWER PLUG INSERT POWER PLUG ALL THE WAY INTO THE Socket AND CONNECT IT TO A GROUNDED POWER SOCKET. DO NOT BEND OR PULL THE POWER CORD WITH FORCE. **MAINTENANCE AND SELF-DIAGNOSIS** DO NOT PLACE THE POWER CORD OR PRODUCT NEAR HEAT SOURCES. CLEAN DUST AROUND THE PIN OF THE POWER PLUG OR POWER SOCKETS WITH A DRY CLOTH. TO PERFORM SOFTWARE UPDATE, FOLLOW THESE STEPS: 1. SAVE THE UPDATE FILE TO A USB STORAGE DEVICE. 2. FORMAT THE USB MEMORY TO FAT32. 3. SELECT — SUPPORT — SOFTWARE UPDATE. 4. UPON UPDATES, SAVE ONLY EITHER THE .BIN OR .IMAGE FILE, DOWNLOADED FROM THE SAMSUNG WEBSITE, TO THE ROOT DIRECTORY. **SELF DIAGNOSIS PROCEDURE** PERFORM THIS TEST WHEN YOU EXPERIENCE A PROBLEM WITH YOUR MONITOR'S PICTURE. NEVER TURN OFF THE POWER NOR CHANGE THE INPUT SOURCE DURING SELF DIAGNOSIS. Please check your USB device again and try to update the product. The problem might be due to one of the following reasons: —A USB memory is not connected to the service port. —The files in the connected USB memory are not compatible formats. —There are no valid update files found in the connected USB memory. (There are no update files saved in the memory or the file names are incorrect.) —Do not turn off the product until the update is complete. And try to prevent any interruptions during the process. Please note that if the update is interrupted, the product might return to its previous version. Also, be aware that the screen color may change or blink during the update, but this is not a monitor issue. Wait for the update to finish. Additionally, some models have special features like Auto Source Switch and VRR Control. Check your device specifications for more information on how to use these features. Please refer to the user manual for detailed instructions on how to set up these features and troubleshoot any issues that may arise. 1.4 (S28AG70*, S49AG95*N model only). —If you set DisplayPort Ver. to 1.1, the actual maximum output refreshing rate of the graphics cards won't reach 120 Hz/144 Hz due to bandwidth limitations. —To access BIOS mode when the PC doesn't display the BIOS screen, navigate to System — DisplayPort Ver. and select 1.1, 1.2.1 (S27AG50*, S32AG50*, S27AG52*, S32AG52* model only), 1.2 or 1.4 (S28AG70*, S49AG95*N model only). —Supported devices and resolutions may vary depending on the version. The screen might blink when changing versions. —When HDMI Mode is set to 2.0 (S28AG70* model only), HDR On is available in UHD 60 Hz, but unavailable at higher resolutions due to bandwidth limitations. —If you set HDMI Mode to 1.4 or 2.0 (S28AG70* model only), some high resolutions might not be supported due to protocol limitations. —A blank screen may appear if the setting isn't appropriate; check the device specifications. —Set HDMI Mode to 1.4 if your monitor doesn't display properly, displays a blank screen, or has no sound when connected to an HDMI device. —Set HDMI Mode to 2.0 (S28AG70* model only) for similar issues. Easy Setting Box divides multiple sections to help users use the product efficiently. To install the latest version of Easy Setting Box, download it from Samsung's website at. —The software might not work properly if you don't restart your PC after installation. The Easy Setting Box icon may not appear depending on your PC system and product specifications. If the shortcut icon doesn't appear, press F5. Easy Setting Box installation may be affected by your Graphics Card, Motherboard, and Networking Environments. Supported operating systems include Windows 7 32Bit/64Bit, Windows 8 32Bit/64Bit, Windows 8.1 32Bit/64Bit, and Windows 10 32Bit/64Bit. You will need at least 32MB of memory and 60MB of free space on your hard disk drive. To install the latest product driver, download it from Samsung's website at. —You can set the optimum resolution and frequency for this product by installing corresponding drivers. Before contacting Samsung Customer Service Centre, test your product as follows. If the problem persists, contact Samsung Customer Centre.If monitor issues occur, run Self Diagnosis to ensure it's functioning properly.If a non-supported resolution is selected (refer to the Standard Signal Mode Table), you may see a "Not Optimum Mode" message or poor display. —The displayed resolution might vary based on PC system settings and cables.When the product makes popping sounds.The noise is likely due to temperature-related expansion or contraction of external components or internal circuits.This is not a product failure and does not impact its lifespan.Blank spaces appear on all four screen sides when an HDMI or HDMI-DVI cable connects the product to a PC.The blank areas are not caused by the product but rather by the PC or graphics card. To resolve, adjust the screen size in the HDMI or DVI settings for the graphics card.If no screen size adjustment option is available, update the graphics card driver to the latest version.(For further details on adjusting screen settings, contact the graphics card or PC manufacturer.)The power LED is off, and the screen won't turn on.Check the power cable connection. If a monitor issue occurs, run Self Diagnosis to ensure it's functioning properly.A message appears: "Check the cable connection and the settings of the source device." Ensure the cable is correctly connected to the product.If in HDMI or DisplayPort mode, press the JOG button to display the Function Key Guide screen and select — System — PC/AV Mode — HDMI, DisplayPort — PC or AV.Not Optimum Mode displays when the graphics card signal exceeds the maximum resolution or frequency for the product.Change the resolution and frequency to suit the product's performance, referring to the Standard Signal Mode Table (P.50).The images appear distorted.Check the cable connection to the product.The screen is unclear, appearing blurry.Remove any accessories (video extension cables, etc.) and try again.Set the resolution and frequency to the recommended level.The screen appears unstable and shaky with shadows or ghost images remaining.Check that the PC's resolution and frequency are within the compatible range for the product. If needed, adjust settings referring to the Standard Signal Mode Table (P.50) in this manual and the Information menu on the product.Change Response Time in the Display OSD to Faster or Standard depending on your application and usage.The screen is too bright or dark.Adjust Brightness The screen's color setting is inconsistent and needs to be changed. When changing the Color settings, the colors on the screen are distorted with shadows. The White setting doesn't appear white at all. Changing the Color settings should fix this issue. Sometimes, there might not be any image on the screen and the power LED blinks rapidly every 0.5 to 1 second. This could happen if the cable connection between the product and PC is loose or not locked properly. Pressing a key on the keyboard or moving the mouse can get the system back to normal mode. If using Windows, you might need to go to Control Panel > Fonts > Adjust ClearType text and turn it on for better text clarity. Video playback might be choppy due to low PC resources or an incompatible video player. Try playing the file with a different player. When setting PIP Screen Size, ensure it fits properly, as this might not happen automatically depending on your graphic card. If you encounter no sound issues, check the headphone/earphone connection and volume levels. Make sure the product's volume is not muted and adjust it if needed. If using an HDMI-DVI cable for video output, switch to an HDMI or DP cable as it can cause sound issues. Beeping sounds during PC booting might indicate a problem that needs professional attention from Samsung Customer Service Centre. Remember to never disassemble, repair, or modify the product yourself, as this poses high voltage risks. Always disconnect cables before moving the product and seek help if you notice abnormal noises, burning smells, or smoke. Keep children away from climbing on or hanging from the product, as they might get seriously hurt. If the product is damaged or dropped, turn off the power and contact Samsung for assistance to avoid further risks like electric shock or fire. Don't leave heavy objects on top of the product, as this could cause it to fall and potentially harm children nearby. Power off the product and remove the power cable. Avoid applying physical impact or dropping objects on the product. Never pull cables to move the product, as this can cause damage. In case of a gas leak, do not touch the product or power plug; instead, ventilate the area immediately. Do not lift or move the product by pulling cables, and keep combustible substances away from it. Ensure that vents are clear of obstructions like tablecloths or curtains to prevent overheating. Avoid inserting metallic objects or easily ignitable materials into the product. If water or foreign substances enter the product, power it off, disconnect the cable, and contact Samsung Customer Service. Do not place objects containing liquids or metallic items on top of the product. The anti-theft lock feature allows secure use in public areas; refer to the manufacturer's manuals for details. To use the anti-theft locking device, follow these steps: Fix the cable to a heavy object, put one end through the loop, insert the locking device into the slot at the back of the product, and lock it securely. Adjusting product height can be tricky, so it's essential to hold top center carefully while making adjustments within specified tolerances. When leveling screen, avoid holding stand moving part with hand, as it may get hurt. If screen remains unlevel after adjusting tilt and height, try tilting monitor angle by 1° in either direction while avoiding direct contact with LCD display. To move product safely, grasp lower corners or edges instead of screen or stand alone. Never press down on the product, as it risks damaging. When installing stand neck, ensure screws are fastened securely at top and cables are properly aligned and not stretched. Finally, when removing package, hold cables together to prevent getting stuck under the stand, and remember not to arbitrarily remove panel film, as this may impact warranty service. To operate the S27AG50/S32AG50/S27AG52/S32AG52/S28AG70/S49AG95* monitor: 1. Place the monitor upright on a stable surface. 2. Avoid removing the panel film; failure to do so may affect warranty services. **Power LED** The power LED displays the product's status. You can adjust its operation settings from the menu screen. **Function Key Guide** Press the jog button when the screen is turned on to access the Function Key Guide, which guides you through various features and functions. **Custom Key** Use Custom Key to access the setup function directly; navigate to System > Setup Custom Key to change it. **Input Source** Select the input source from the menu. A message will appear at the top left corner of the screen if a new source has been chosen. **Power Off** Press Power Off to turn off the monitor, and Return to exit the menu page. *For optimal comfort and viewing experience, keep your heels firmly grounded on the floor and lower your arms below the level of your heart.* *Performing eye exercises or blinking frequently can help alleviate eye strain.* *A language setting change in the display menu only affects the screen's on-screen display, not other PC functions.* *The Local Dimming Control allows you to customize brightness levels for optimal contrast.* This feature is available only on specific models (S27AG52*, S32AG52*, S49AG95*N). *This option cannot be accessed when using Picture-in-Picture (PIP) or Picture-in-Picture with Borderless (PIPB) modes.* *A related menu item might not appear if you are in the Eye Saver Mode.* *To turn off the Mute function, press and hold the JOG button until the Volume control screen appears. To enable it again, increase or decrease the volume.*

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